AIS Vision Automation
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Park West Industrial Park
Nangor Road
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Tel: +353 (0)1 6205742
Web: www.aisautomation.ie
Email: support@aisautomation.ie

RETURN MATERIAL AUTHORISATION (RMA)

RMA/ Ticket No.:		Date:	
Company Name:		Address:	
Contact Name:		Telephone:	
Email:			

EQUIPMENT DETAILS

Manufacturer:		Model:	
Serial No.:		Part No.:	
Fault Description:			

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Serial No.:		Part No.:	
Fault Description:			

NOTES

RETURN TERMS

- A completed RMA form must accompany all returned goods.
- Goods returned without a completed RMA form may be returned to the sender unrepaired.
- Any damage incurred during transit is the responsibility of the sender.
- AIS reserves the right to determine that a returned item is non-repairable.
- Please print two copies of this form: place one inside the package and attach the other securely to the outside of the package.

Note
If no maintenance contract in place, an inspection fee of €95.00 will apply if you decide not to proceed with the repair. Engineering time is charged at €140.00 per hour.
The final repair cost cannot be determined until the hardware has been inspected.